

Agenda

Process Standardization Working Group Meeting

Thursday, August 17, 2000 – Salt River Project, 1600 North Priest Dr., Tempe, Arizona 85281
9 a.m. to 12 p.m.
Lunch will be provided by CSC from 12 p.m. to 1 p.m.

	Topic	Lead	Anticipated Outcome	Att.
1	Welcome, Introductions and Sign-In	Shirley Renfroe	Ms. Renfroe will open the Billing session of the Process Standardization Working Group meeting; members will introduce themselves and sign-in.	
2	Review Minutes from the Consolidated Billing Subcommittee's Prior Meetings (July 20, 2000)	Shirley Renfroe	Subcommittee members will review and approve copies of the minutes from the Consolidated Billing Subcommittee meeting held on July 20, 2000.	
3	Updates on other Subcommittees	Shirley Renfroe	Members will be updated on the progress being made by the VEE and Metering Subcommittees.	
4	Discuss Possible Methods for Handling Questionable Bills that are Issued Between the Time that a Customer Goes DA and then Switches Back to Standard Offer or Chooses a Different MRSP or ESP	Shirley Renfroe	Ms. Renfroe will conduct a continuing discussion on this issue. The issue revolves around billing statements, containing erroneous and/or estimated reads, which are generated after a customer goes to direct access. The question under discussion is "How are these questionable bills handled when a customer decides to switch his or her MRSP or ESP or returns to standard offer (i.e. what will the cancel/rebill methodology be taking into account the fact that a final bill needs to be based on an actual read)?" Attachment No. 1 to this agenda contains a list of questions related to this issue, e-mailed by Stacy Aguayo on 08/01/00, that will be discussed at the meeting.	1
5	Discuss Non-metered Accounts	Shirley Renfroe	Members will continue a discussion of how non-metered accounts will be handled under direct access.	
6	Review Definitions for Charge Codes To Be Used on the EDI 810	Shirley Renfroe	The Billing Subcommittee will review definitions for charge codes to be used for ESP Consolidated Billing.	
7	Continue Discussion and Finalization of the EDI 810 for ESP Consolidated Billing	Shirley Renfroe	Billing Subcommittee Members will review the draft of the EDI 810. Attachment No. 1 to this agenda contains an action item on this topic of discussion.	
8	810 Cancel/Rebill Process	Shirley Renfroe	Members will comment on a strawman on the EDI 810 cancel/rebill process that will be presented to Subcommittee members.	
9	Meeting Evaluation	Shirley Renfroe	The group will provide feedback.	
10	Suspend Meeting	Shirley Renfroe	The meeting will be suspended until 1:00 p.m.	

Any agenda item on this page may be voted upon either in the morning session or in the afternoon session.